



## ALI ABDULKARIM

HELPDESK ADMINISTRATOR

### CONTACT ME

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- Location  
Salman City

### PRO SKILL

#### PHOTOSHOP



#### PROBLEM SOLVING



#### ORGANIZATIONAL



#### COMMUNICATION



#### LEADERSHIP



### REFERENCES

#### OMRAN KHAYAMI

PHONE: [AVAILABLE UPON REQUEST.]

OWNER BUSINESS  
MOBILE INFORMATION SERVICES

EX-HEAD SALES AND MARKETING IN  
BAHRAIN CREDIT

EX-CEO TO NFH - NATIONAL FINANCE  
HOUSE

EX - PROJECT ADVISOR TECHNOLOGY  
IN BAHRAIN CREDIT

### — OBJECTIVE

Seeking a suitable position with a reputable organization to be member of the company family, where I can benefit from my knowledge and practical experience for the benefit of the company and its reputation.

### — EDUCATION



ARAB OPEN  
UNIVERSITY

**BAS BUSINESS ADMINISTRATION**

2021



INTERNATIONAL H.R.D.  
ASSOCIATION

**DIPLOMA PUBLIC SPEAKING & THE POWER OF INFLUENCE**

2014

### — EXPERIENCE

#### BAHRAIN CREDIT



#### HELPDESK ADMINISTRATOR

01 July 2015 - Now

Managing the support team and coordinating between the managers and application developers team, Helpdesk management and Projects submitting reports to the executive management and the head of department. I also to do review with the internal and external audit.

#### MOBILE INFORMATION SERVICES



#### SALES AND MARKETING OFFICER

08 Jan 2014 to 01 July 2015

Achieve Sales target, Provide quality customer service to ensure customer satisfaction and retention, Contracting with companies Business, ministries, Staff training and team leadership.

### — COURSES



ARAB OPEN  
UNIVERSITY

#### LEADERSHIP SKILLS

15 May 2018



BIBF

#### TIME MANAGEMENT & ORGANIZATIONAL SKILLS

22 Jan 2018



EDRAAK QUEEN  
ANIA FOUNDATION

#### HUMAN RESOURCES MANAGEMENT

28 Dec 2017



ARAB OPEN  
UNIVERSITY

#### PHOTOSHOP COURSE

27 October 2016

### — SKILLS

#### COMMUNICATION

Communication skills I have high levels of experience and training courses. I have a diploma in speaking and communication and presentation and writing email business, Sufficient experience that enables to build partners of Businesses between companies.

#### LEADERSHIP

Team Leadership and Problem Solving Holds a Leadership Certificate from Arab Open University, I have sufficient experience in solving complex problems through studies and experiences I got from the university and my career in companies.